

Processing of personal data in shared hosting

Personal data that is processed by default in shared hosting service

Data where client act as the Controller

Raw Logs and Error Logs - server logs for web site visitors (includes IP addresses). The logs are removed within 1 month.

AWstats - a tool that collects statistics about web site visitors. The tool collects the following information:

- the number of visits and the number of individual visitors
- visits and last visits
- verified users and most recent verified visits
- domains / host country visitors
- server list, last visits, and unresolved IP addresses
- most viewed, feed and exit pages
- file types
- operating system, used browser
- search engines, keywords, and keywords that can find your site
- HTTP errors
- how many times your site has been added to your favorite bookmarks

AWstats data will not be automatically deleted. However, customers can delete this data in their account from folder tmp/awstats/

Backups may also contain personal information. The Customer is responsible for the backup they have taken and their removal on time. Hostingservice.fi takes account backups and retains them for 2 weeks.

Data where Hostingservice.fi act as the Controller

The IDS / IPS system - log for server events is stored for 100 days

Server logs that the client does not have access to (web server logs and error logs, mail server logs).

Data that can be stored in the logs, which may be include personal data:

- IP addresses
- E-mail addresses in mailboxes
- Usernames used in the hosting service

Reason for data collection:

Logs are collected to maintain the availability, development and security of the service.